



Getting connected

1. Firstly please ensure you have a wireless capable laptop, and that the wireless is turned on (enabled).

As each laptop is subtly different, we cannot describe this process in this document, so please use the Help feature on the computer or refer to the computer owner's manual for assistance.

2. Select "View available Wireless Networks".

If this window opens, simply select the correct network and connect

The connected network's name or 'SSID' is indicated by holding the cursor over the wireless network icon in the bottom right hand corner of the screen. The name of the network may vary from site to site, but should be obvious and easy to select from the list presented.

3. Accept all prompts to make the connection.

Please note: The network will be shown as an insecure network. Although this is correct, it does not pose a security risk for the client or the operator, and is normal for public internet access networks.

When connected, open the web browser, such as Internet Explorer.

A login welcome page should be displayed. Click the Logon button. The login screen will be displayed. Enter the user name and password as provided on the your screen or email.

If the login welcome page does not display, make sure your Pop Up Blocker is disabled. Some computers have been configured to block Pop Ups, via a feature called a Pop Up Blocker. This feature will need to be turned off to enable you to view the 51cubed login screen.

Please Note: There is a variety of web browser software applications on the market, and instructions on how to turn off the Pop Up Blocker cannot be covered in this document. Please use the Help feature on the computer.

If the computer has successfully connected to the network, but the logon screen is still not displayed when your browser is opened and the Pop Up Block is inactive, then please go to the troubleshooting section.



Troubleshooting the 'Network Connection' Settings

- Go to 'Start' button, and select 'Control Panel'.
- Open 'Network Connection', and select the 'Wireless Adapter'.
- Right click and select 'Properties'.
- Highlight **Internet Protocol TCP/IP**, right click and select 'Properties'.
- Make sure the computer is set to 'Obtain IP address automatically', and also 'Obtain DNS automatically'.

Please Note: If there is a fixed IP address settings in these fields, these may be from the last network the computer was connected to. Take note of these address details, and then change to the above settings. This will allow the original settings to be re-entered if necessary.

Still having issues?

If issues are still being experienced when logging on, there may be incorrect settings in web browser settings. To check these follow the following instructions:

- Open the web browser, such as Internet Explorer.
- Go to the 'Tools' menu, select 'Internet Options'.
- Go to the 'Connections' Tab, and ensure the 'never dial connection' is selected.
- Go to LAN settings, and ensure that 'Auto Detect Settings' is selected. Also ensure that no other boxes are ticked on this page.
- Now try using the web browser again, to see if login has been successful.

If, after methodically working through all of these issues, there are still problems, it appears the issue is beyond the technical level of this document.

Although unlikely, there may be an issue with the network connection. Checking with the site's manager will clarify if this is the case.

If the network connection is working, but the computer is still not able to connect, please call 51cubed Support for assistance on
Ph: 1300 730 545