Manufactured homes Form 16



Residential Park Comparison Document

Manufactured Homes (Residential Parks) Act 2003

This form is effective from 20 February 2025

Important

About this document

The Residential Park Comparison Document assists prospective manufactured home owners compare residential parks by providing general information about a park and their facilities and services, including the costs of moving into, living in and leaving the residential park. It is not intended to provide information about individual manufactured homes within a park. It doesn't form advice or guidance, and any prospective home owner is encouraged to seek independent financial and legal advice.

Key things to know about residential parks

Manufactured homes in residential parks are a form of housing where manufactured home owners own their dwelling and position them on sites in a residential park owned by a park owner. Home owners enter into a site agreement with the park owner for the use of the land and communal facilities, services and amenities and pay the park owner site rent.

Buying a manufactured home is a significant commitment, and when you enter into a site agreement you are agreeing to continue paying site rent for as long as you own the home, or until you remove the home from the site in the park.

In a residential park, site rents can increase at regular intervals based on the terms of your site agreement and subject to legislation on site rent increases in the *Manufactured Homes (Residential Parks) Act 2003.*

You should carefully consider whether you can afford the ongoing expenses of living in the residential park, and how this will increase over time. You are strongly encouraged to seek independent financial and legal advice from an experienced Queensland lawyer about your rights, options and obligations as a manufactured home owner before buying a manufactured home in a residential park and entering into a site agreement.

For more information about residential parks and the *Manufactured Homes* (Residential Parks) Act 2003, please see https://www.qld.gov.au/housing/buying-owning-home/housing-options-in-retirement/manufactured-homes/about-manufactured-homes.

The information in this Residential Park Comparison Document is correct as at
Park owner signature Date
Residential park details
Park name
Phone
Park address
Suburb State Postcode
Website Number of current manufactured home sites
Park contains: ☐ only manufactured homes ☐ multiple dwelling types (see section 15)
Total number of sites (including other dwelling types) currently in park

Development statu	s: Completed Under development (see section 16 for details)
Re-development pl	anned in the next 5 years: □ Yes □No (see section 16 for details)
Year Residential Pa	ark began operating
Part 1 – Site rei	nt and other costs
1 Site rent for new site agreements	Site rent* (or range of site rent) payable by new owners
*(GST exclusive)	
Declaration of what site rent will be for new	This applies to site agreements entered from01/09/2024 DD/MM/YYYY)
home owners.	How often is site rent due:
	☐ Weekly ☐Fortnightly ☐Monthly ☐ Other (specify)
2 Site rent increases	How does site rent increase for new home owners in the residential park? Basis
The proposed basis for how site rent can	
be increased under a site agreement for	
the site.	
	General increase day01/09/2025 (DD/MM/YYYY) A general increase day is the day that site rent increases for all sites using a particular
	basis. A general site rent increase for a site cannot occur more than once a year.
	Frequency
	□Annual □Other (specify)
	Additional information (specify any additional basis, increase day and frequency below)
	Note: general site rent increases are limited to once per year using only a single basis at a time. However, some park owners may have multiple bases which apply in different years.
3 Mandatory costs or fees not included in site rent (GST inclusive) Note: Does not include sales commissions where the park owner resells homes.	Are home owners in the park required to pay any additional costs or fees which are not included in site rent?
	☐ Yes (provide details below) ☐ No
	Total costs / fees: \$
	Details of costs / fees and when payable:

Part 2 – Utilities	s and services
4 Electricity	Service Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Usage Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Does the park contain an embedded network for the supply of any electricity in the residential park?
	☐ Yes ☐ No
	For more information about embedded networks see:
	https://www.aer.gov.au/consumers/understanding-energy/embedded-networks-customers
	Can solar panels be installed on manufactured homes?
	☐ Yes ☐ No
	Are there any known conditions/restrictions on the installation or use of solar panels in the residential park?
	☐ Yes ☐ No
	If yes, specify
5 Water	Service Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Usage Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)

6 Sewage	Service Charge/s
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Usage Charge/s
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
7 Gas	Service Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Usage Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
8 Telephone	☐ Included in site rent ☐ Available but not included in site rent
	☐ Not available ☐ Other (specify)
9 Internet	☐ Included in site rent ☐ Available but not included in site rent
	☐ Not available ☐ Other (specify)
10 Other utilities and services	Details of other services or utilities (for example, food services, gardening services, personal care services, transportation services) including whether provision of these services by the Park Owner is included in site rent

11 Park Manager and staff	Is an on-site manager (or representative) available to home owners? ☐ Yes ☐ No
	Details of on-site availability:
Please provide details about the availability of park management.	
Paritiment general	
	Does the on-site manager live on-site or work on-site?
	☐ Lives on-site ☐ Works on-site ☐ Not applicable
	Does the park have an after-hours emergency contact?
	☐ Yes ☐ No
	After-hours emergency contact details
	Do any other staff work in the residential park?
	□ Yes □ No
	If yes, provide details (e.g. First Aid Officer, Security, Grounds person etc).

Part 3 - Facilities and amenities 12 Communal/shared facilities Please provide details about the facilities currently available in the park, including any additional costs for the use of these facilities. (NOTE: Under section 14 (a) (iii) of the Act, a home-owner has non-exclusive use of the park's common areas and communal facilities). ☐ Activities, workshops or games room/s Cost: Included in site rent ☐ Additional fee (specify) Available to: Home owners Guests / Visitors Public \square BBQ area outdoors Details..... Cost: ☐ Included in site rent ☐ Additional fee (specify) Available to: Home owners Guests / Visitors Public ☐ Bowling green ☐ Indoor ☐ Outdoor Cost: Included in site rent Additional fee (specify) Available to: Home owners Guests / Visitors Public ☐ Club House Cost: Included in site rent ☐ Additional fee (specify) Available to: Home owners Guests / Visitors Public

☐ Communal open space
Details
Cost: Included in site rent Additional fee (specify)
Available to: Home owners Guests / Visitors Public
☐ Gym Details
Cost: ☐ Included in site rent ☐ Additional fee (specify)
Available to: Home owners Guests / Visitors Public
☐ Library Details
Cost: ☐ Included in site rent ☐ Additional fee (specify)
Available to: Home owners Guests / Visitors Public
☐ Restaurant / Cafe Details
Cost: Included in site rent Additional fee (specify)
Available to: Home owners Guests / Visitors Public
□ Shops
Details
Cost: ☐ Included in site rent ☐ Additional fee (specify)
Available to: Home owners Guests / Visitors Public

☐ Park bus or other park-supplied transport options
Details (conditions for use)
Cost: Included in site rent Additional fee (specify)
Frequency:
Available to: Home owners Guests / Visitors Public
☐ Swimming pool
☐Indoor ☐ Outdoor ☐ Heated ☐ Not heated
Size:
Details
Cost: ☐ Included in site rent ☐ Additional fee (specify)
Available to: Home owners Guests / Visitors Public
☐ Tennis court / Pickleball
Details
Details
Details Cost: Included in site rent Additional fee (specify)
Details
Details Cost: Included in site rent Additional fee (specify)
Details Cost:
Details
Details
Details Cost: Included in site rent Additional fee (specify) Available to: Home owners Guests / Visitors Public Changing rooms and showers at sports facilities Details
Details Cost:
Details
Details
Details

☐ Other facilities and amenities (specify below, including availability and cost)	
13 Parking	Do home owners have personal parking space/s on their site?
Please provide details of parking available to home owners and their	☐ Yes ☐ No ☐ Varies by site
guests.	Are there any restrictions on home owners parking on or adjacent to their site (e.g. on their driveway)? If so, please provide details:
	Is there additional parking available for home owner use in the park?
	☐ Yes ☐ No
	If yes, specify number of spaces and any conditions
	Is there additional parking available for visitor use?
	☐ Yes ☐ No
	If yes, specify number of spaces
	Is there parking available for large vehicles such as trailers, motorhomes, caravans, boats or other recreational vehicles?
	☐ Yes ☐ No
	If yes, specify number of spaces and any conditions
	Are there any fees in addition to site rent applicable to the use of parking spaces for large vehicles such as trailers, motorhomes, caravans, boats or other recreational vehicles?
	☐ Yes ☐ No
	If yes, provide details

14 Security and safety	Does the residential park have any of the following security and safety features?
Note: Park Owners are required to maintain and implement an	☐ Security cameras ☐ Key fob/pin code operated Security gates
emergency plan for the residential park.	☐ Emergency phones ☐ Defibrillator(s)
Additional features listed at park owners discretion. This list may not be exhaustive. Please enquire with park owner for more details.	Provide details of any other notable security or safety features of the park?
15 Accessibility features	Does the residential park have any of the following accessibility features in the common areas of the residential park?
Please provide details of features in the park to assist home owners	☐ Ramps
with mobility or other issues.	□ Lifts
Details are provided for	☐ Wheelchair-accessible toilets
comparative information only. Home	☐ Extra-wide doors
owners with specific accessibility requirements should	☐ Wheelchair-accessibility to Letterboxes
contact the park owner to ensure the park can meet their needs.	☐ Wheelchair-accessibility to Residential Park Office
	What parts of the park have these features?

Part 4 - Miscell	aneous
16 Other dwellings	Does the park contain dwellings other than manufactured homes (i.e., is a mixed-use park)?
awomingo	☐ Yes ☐ No
	If yes, provide details, for example caravans, holiday rental cabins, residential premises (including manufactured homes) under residential tenancy agreements)
17 Development	Has development of the park been completed?
Indications of future	☐ Yes ☐ No
plans may be subject to change. For more information contact the park owner.	If no, provide details of how many sites, including manufactured home sites and other dwellings will be available when planned development is completed and the anticipated date for completion?
	If no, provide details of any services, amenities or facilities that will become available when development is complete, including when these will be available
18 Home owners	Does the park have a home owners' committee?
committee	☐ Yes ☐ No
19 Letting the home	Do site agreements in the residential park permit home owners to let their home to another person?
	☐ Yes ☐ No
	If yes, detail any restriction on letting:

20 Temporary stays	requirements on people temporarily staying in the residential park? (For example, house sitters, pet sitters or family members temporarily staying at the home)? Yes No If yes, detail any limitations or requirements?
21 Insurance Please provide details about any insurance	Are the communal facilities and land in the residential park insured? Yes No
taken out over the park land and/or facilities	What is covered by the insurance?
	☐ Flood ☐ Storm ☐ Fire ☐ Public liability
	Note: home owners will generally be responsible for insuring their own property in the park.
	Are home owners required to insure their manufactured home?
	Yes No
	If yes, provide details:

Part 5 – Park Rules	
22 Pets	Are there any restrictions on pets in the park?
	☐ Yes ☐ No
	If yes, provide details:
23 Park rules	Please provide a list of the park rules (may be provided as an attachment)

Part 6 – Park details and operations	
24 Park owner details	□ Individual owner/s
	TitleFull name
	TitleFull name
	TitleFull name
	□ Corporate owner
	Full company / corporation name
	Australian Company Number (ACN)
	Australian Business Number (ABN)
	Business address
	Suburb State Post code
	Phone number
	Email address
25 Park contact	Contact name
Please provide contact details for the residential park for	Park phone
	Park email
information and enquiries if different from above.	

Further Information

If you would like more information, contact the Department of Housing and Public Works on 13 QGOV (13 74 68) or visit our website at

www.hpw.qld.gov.au

Regulatory Services (Department of Housing and Public Works)

Regulatory Services administers the Manufactured Homes (Residential Parks) Act 2003. This includes investigating breaches of the Act.

Department of Housing and Public Works GPO Box 690. Brisbane. QLD 4001

Phone: 07 3013 2666

Email: regulatoryservices@housing.qld.gov.au, au
Website: www.housing.qld.gov.au/housing

Queensland Retirement Village and Park Advice Service (QRVPAS)

Specialist service providing free information and legal assistance to home owners and prospective home owners in residential parks in Queensland.

Caxton Legal Centre Inc Level 23, 179 Turbot Street

Brisbane Qld 4000 Phone: 07 3214 6333

Email: qrvpas@caxton.org.au
Website: www.caxton.org.au

The Queensland Manufactured Home Owners Association Inc (QMHOA)

Is a peak body representing owners of manufactured homes in Queensland.

They provide information and assistance to home owners and prospective home owners in relation to their rights and responsibilities under the *Manufactured Homes (Residential Parks) Act 2003.*

Phone: 07 3040 2344

Website: www.qmhoa.org.au

Seniors Legal and Support Service

Provides free legal and support services for seniors concerned about elder abuse, mistreatment or financial exploitation.

Caxton Legal Centre Inc Level 23, 179 Turbot Street

Brisbane Qld 4000 Phone: 07 3214 6333 Email: slass@caxton.org.au

Website: www.caxton.org.au/sails slass

Queensland Civil and Administrative Tribunal (QCAT)

This independent decision-making body helps resolve disputes and reviews administrative decisions by government.

GPO Box 1639, Brisbane, QLD 4001

Phone: 1300 753 228

Email: enquiries@qcat.qld.gov.au Website: www.qcat.qld.gov.au

Queensland Law Society

Find a solicitor Law Society House

179 Ann Street, Brisbane, QLD 4000

Phone: 1300 367 757 Email: <u>info@qls.com.au</u> Website: <u>www.qls.com.au</u>

Department of Justice and Attorney-General

Dispute Resolution Centres provide a free, confidential and impartial

mediation service to the community.

Phone: 07 3006 2518 Toll free: 1800 017 288

Website: www.justice.qld.gov.au

HALCYON RISE

(Halcyon)

Park Rules

A - The Use and Operation of the Communal Facilities

I) Hygiene:

- a) Bathing suits must be worn in the pool or spa.
- b) Appropriate swimming nappies must be worn by infants at all times in the pool.
- c) Refrain from swimming when you have an open wound.
- d) Use a fresh towel to wipe down gym equipment after use.

2) Use of equipment

- a) Before any sporting or recreational activities, you should undertake a professional checkup and fitness assessment.
- b) Manuals are to be consulted before any equipment in any facility is used.
- c) Instruction manuals must be read and an induction course undertaken before using equipment in The Shed.
- d) Personal Protective Equipment (PPE) such as enclosed shoes, earplugs and safety goggles must be worn when operating equipment (as advised by the manufacturer's specifications) in The Shed. The use of suitable PPE is the responsibility of those using the facilities.

3) Alcohol / Smoking

- a) Alcohol is permitted to be sold in the facilities only if the person or organisation doing so is authorised under the applicable legislation to do so.
- b) Where alcohol is sold in the facilities, the principles of responsible service of alcohol apply.
- c) Where alcohol is sold at any function in the facilities, the responsibility for compliance with all laws relating to the service of alcohol rests with the person or organisation hosting the function and the person or organisation selling the alcohol.
- d) The facilities or equipment must not be used if you are affected by prescription drugs or alcohol.
- e) No smoking in the communal facilities.

4) Children

- a) Visiting children must be accompanied by a home owner at all times in the communal areas.
- b) Children under 5 years of age must not use the spa.
- c) Children under 14 years of age must not use the gymnasium (even if accompanied by a home owner).

A - The Use and Operation of the Communal Facilities continued

5) Security

a) Codes for the pedestrian gates will be changed from time to time to maintain security and home owners should be cautious regarding informing anyone of these codes.

6) General

- a) The communal facilities or the common areas must not be used for any illegal purposes, or in a way that does not comply with any relevant law. The person or organisation using the relevant facility or common area is responsible for:
 - I. doing so safely;
 - II. doing so in accordance with all relevant laws; and
 - III. obtaining and complying with any authorisations, permits or licences required for such use.
- b) All areas are to be cleaned after use.
- c) Posters and other such items must not be fixed to glass or walls in the community facilities without Halcyon's prior consent.
- d) Food and beverages in refrigeration are to be sealed and labelled.
- e) Sporting equipment is to be placed away after use.
- f) Prior to using cinema equipment an induction is required.
- g) No food or glass in the gymnasium.
- h) Enclosed footwear must be worn at all times in the gymnasium.
- i) No glass in the pool area.
- j) Pool gates must be kept locked.
- k) No running or diving, or undertaking any activity which is disruptive to home owners, in the pool area.
- I) An annual medical certificate update is required before use of The Shed equipment.
- m) The Shed equipment and working areas are to be left clean for others, and tools are not to be removed.
- n) In relation to the bowling green, the correct footwear must be worn at all times. In addition, the dress regulation for any competition play will be in compliance with the rules and regulations of Lawn Bowls Australia or the equivalent governing body with respect to roll ups (practice session). Halcyon reserves the right to require home owners to bowl in east / west and/or north / south directions to preserve the life of the bowling green.
- o) The conduct of the home owner's visitors within Halcyon's communal facilities is the responsibility of the home owner.

B - The Making and Abatement of Noise

a) The home owner must not create noise likely to interfere with the reasonable peace, comfort or privacy of other home owners or other persons lawfully within Halcyon.

C - The Carrying on of Sporting and Other Recreational Activities

I) Children

a) Riding bikes, skateboards and scooters is not permitted unless supervised by a home owner with normal road courtesy rules applying.

2) General

- a) No sporting activity to be played past 9:00pm.
- b) The conduct of the home owner's visitors within Halcyon's communal facilities is the responsibility of the home owner.

D - The Speed Limits for Motor Vehicles

a) The speed limit is 15km/h, except in construction areas where it is reduced to 10km/h.

E – The Parking of Motor Vehicles

1) Caravan, Motorhome, Boat and Box Trailer (crafts/vehicles) Storage

- a) Crafts/vehicles storage area is a locked facility and, upon exiting, the home owner must ensure they have locked the gate with an issued key.
- b) Replacement of this key (if required) is at the cost of the home owner.
- c) Halcyon reserves the right to determine availability. Lots allocated may be changed from time to time.
- d) Only available for storage of crafts/vehicles owned by home owners (residing in this community) or as approved by the Park Owner.
- e) Crafts/vehicles may be removed if directed by the Community Administration Office.
- f) Crafts/vehicles may be temporarily parked by a home owner in the driveway of their site for two (2) days before and after travel for cleaning, but no more than eight (8) days in a month.

2) Driveway

- a) For reasons of safety and visual amenity, parking on driveways is only permissible for less than 12 hours.
- b) However, for homes with a single garage only, small vehicles are permitted to be parked in the driveway if they are parked abutted to the garage door, and do not impede safe passage or visual amenity as reasonably determined by the Park Owner.

3) General

- a) Ensure no crafts/vehicles or similar are parked within any site or verge in a manner which impedes the safe passage of other home owners or otherwise causes Halcyon to breach legislation relating to its health and safety obligations or the requirements of its town planning approval or any requirements stipulated by Halcyon.
- b) Visitor's cars will be parked in the areas designated by Halcyon for visitor parking, and not on any roadways or verges.
- c) A home owner may not park any of their cars, or the car of anyone residing at their home, in any visitor car parking bay for a period exceeding 24 hours or a maximum of 4 days per month without prior consent.

F - The Disposal of Refuse

- a) The home owner must:
 - I. unless Halcyon provides some other way of garbage disposal, keep a receptacle for garbage in a clean and dry condition and adequately covered on the site, or on a part of Halcyon designated by Halcyon for that purpose;
 - II. comply with all local government laws about the disposal of garbage;
 - III. ensure that the health, hygiene and comfort of other home owners is not adversely affected by the disposal of garbage; and
 - IV. use the recycle bins or receptacles (if any) that may be provided by Halcyon and separate, where necessary, any garbage so that full use is made of such bins or receptacles.
- b) The home owner must not leave rubbish or other materials on the site or at Halcyon in a way or place likely to interfere with the enjoyment or safety of someone else.

G – The Keeping of Pets

a) The home owner must not, without Halcyon's prior written approval, bring or keep an animal on the site or to Halcyon, or permit an invitee to bring or keep an animal on the site or to Halcyon.

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