# Stockland M\_Park

## **Complaints Register** September 2021

As a condition of the State Significant Development SSD-10467 approval, determined on 28 May 2021, Stockland is required to keep a record of all complaints received about the project. Aligning with the conditions of the approval, the Complaints Register will be updated monthly and made publicly available via Stockland's website.



M\_Park maintains a community phone number as well as a dedicated project email address. Through either the phone number or project email address, members of the community and stakeholders can find out more about the project and lodge feedback or complaints.

#### Getting in touch

Call: 1800 719 878 Email: stocklandMPark@wsp.com

#### **Report period** – September 2021

Date of complaint	Date of response	Nature of complaint	Development approval	Project response	Complaint status	Emergency complaint Y/N)

### Report period – September 2021

Date of	Date of	Nature of	Development	Project	Complaint	Emergency
complaint	response	complaint	approval	response	status	complaint Y/N)