

2020 Spring Campaign Rebate Promotion Retirement Living (Queensland) Terms and Conditions

SCHEDULE		
Promotion	Stockland 2020 Spring Campaign Rebates – Retirement Living (Queensland)	
Promoter	Stockland Development Pty Limited ABN 71 000 064 835 Level 25, 133 Castlereagh Street, Sydney, NSW 2000 02 9035 2000	
Participation – general	Participation in the Promotion is available to: (a) single person participants; and (b) multiple person participants.	
Participation – residency restriction	For single person participants, participation in the Promotion is only available to residents of <ul style="list-style-type: none"> • Australia 	
Promotion Period	9.00AM AEDT on Wednesday, 14 October 2020 to 5.00PM AEDT on Wednesday, 31 March 2021.	
Email Address	Community	Email Address
	Newport Retirement Living	Stacey.Gidlow@stockland.com.au
	Shine Birtinya Retirement Village	Jennifer.Glodek@stockland.com.au
	North Lakes Retirement Resort	Macario.Manis@stockland.com.au James.Leslie@stockland.com.au
	Salford Waters Retirement Village	Simone.Dalton@stockland.com.au
	Greenleaves Retirement Village	corey.hegge@stockland.com.au
	Farrington Grove Retirement Estate	Simone.Dalton@stockland.com.au
	Bellcarra Retirement Resort	Jennifer.Glodek@stockland.com.au
	Pine Lake Retirement Village	corey.hegge@stockland.com.au
Sales and Information Centre	Community	Address
	Newport Retirement Living	39 Lakeview Promenade, Newport, QLD, 4020
	Shine Birtinya Retirement Village	3 Reflection Cres, Birtinya, QLD, 4575
	North Lakes Retirement Resort	60 Endeavour Blvd, North Lakes, QLD, 4509
	Salford Waters Retirement Village	9 Salford St, Victoria Point, QLD, 4165
	Greenleaves Retirement Village	91 Tryon St, Upper Mount Gravatt, QLD, 4122
	Farrington Grove Retirement Village	55 Linkwood Dr, Ferny Hills, QLD, 4055
	Bellcarra Retirement Village	17 Carree St, Caloundra West, QLD, 4551
	Pine Lake Retirement Village	11 Araucaria Way, Elanora QLD 4221

<p>How to participate</p>	<p>To participate in the Promotion, each participant must:</p> <ul style="list-style-type: none"> (a) before the expiration of the Promotion Period: <ul style="list-style-type: none"> a. book an appointment with a Stockland Sales Professional in relation to purchasing or leasing a unit from the list of Qualifying Homes; and b. make a formal reservation of the unit from the list of Qualifying Homes by 5.00PM AEDT on Monday, 30 November 2020. (b) sign the relevant contractual documentation and pay the full ingoing contribution amount to the Promoter before the expiration of the Promotion Period and settle under the relevant contractual documentation, before 31 March 2021 or other relevant period the Promoter sets or otherwise applies; and (c) comply with any other terms and conditions of the reservation (being those set out on the reservation form to be completed). <p>The Promoter does not guarantee that each participant's preferred Qualifying Home will be available for purchase during the Promotion Period.</p>
<p>Qualifying Homes</p>	<p>Qualifying Homes are the units available for purchase as part of the Promotion at the Promoter's retirement living communities as set out in Annexure A.</p> <p>Qualifying Homes are only available until sold.</p>
<p>Incentive(s)</p>	<p>A rebate for the amount set out in Annexure A for the relevant Qualifying Home.</p> <p>The rebate will be applied to the ingoing contribution payable by the participant to the Promoter for the Qualifying Home under the relevant residence contract.</p> <p>The rebate is not a price reduction. Any capital gain, departure fee, deferred fee, management fee, or like amount or fee payable by or to the participant under their residence contract will be calculated based on the ingoing contribution amount stated in the participant's residence contract (being an amount that has not been reduced or impacted in any way by this Promotion).</p> <p>Each participant is responsible for informing their lender (if any) about the rebate.</p>

<p>Are there limitations on Incentives?</p>	<p>There is only one Incentive available for each Qualifying Home. Where a participant is a multiple person participant, (that is, where more than one person is noted as the buyer or purchaser on the relevant residence contract), then the Incentive will be offered jointly to all such persons.</p> <p>Each participant is not permitted to receive multiple Incentives. If the participant terminates their village or residence contract by exercising their rights under the Promoter's "Change of Mind Money Bank Guarantee", then the participant must repay the promoter immediately in cash for the whole value of the Incentive given to the participant, or the Promoter may set off this amount against any amount owed to the participant under their village, residence or purchase contract.</p> <p>This Promotion is not available in conjunction with any other promotion or offer by the Promoter or any of its related entities (except in relation to any promotion or offer which may be incorporated as part of your residence contract such as the Promoter's "Change of Mind Money Back Guarantee").</p> <p>Participants who:</p> <ul style="list-style-type: none"> a. as at the start of the Promotion Period, have reservation for a unit or have entered into a residence contract for a unit within a Stockland retirement village participating in the Promotion; and b. during the Promotion Period, cancel or terminate such reservation or residence contract, <p>are not eligible to receive an Incentive.</p>
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Participants should pay particular attention to:

- any unusual or onerous restrictions on the method of participation, if any (see the "How to participate" section of the Schedule and Part D of these terms and conditions); and
- the Promoter's limitation of liability (see Part G of these terms and conditions).

PART A - INTRODUCTION

1. Information on how to participate in the Promotion and Incentive details form part of these terms and conditions.
2. By participating in the Promotion, participants accept and agree to be bound by these terms and conditions. For the avoidance of doubt, these terms and conditions include the Schedule above.
3. Participants must comply with these terms and conditions to participate in the Promotion.
4. Where there is an inconsistency between the Schedule and Parts A to H of these terms and conditions, the Schedule will prevail.

PART B - PRIVACY AND COLLECTION NOTICE

5. The Promoter and its affiliates will collect and use each participant's personal information for the purposes of:
 - (a) conducting the Promotion (which may include disclosure to third parties for the purpose of processing and conducting the Promotion) and for promotional purposes, public statements and advertisements in relation to the Promotion;
 - (b) providing information to the participant about the products and services offered by the Promoter and its related companies; and
 - (c) research to improve its products and services.
6. By participating in the Promotion, participants consent to the use of their personal information as described in clause 5.
7. Participants may access, change and/or update their personal information in accordance with the Promoter's privacy policy <https://www.stockland.com.au/privacy-policy>.

PART C - WHO CAN PARTICIPATE IN THE PROMOTION

8. If the Schedule permits participants to be under the age of 18 years, such participants must seek permission from their parent or guardian to participate. If the participant is under 18 years of age, the Incentive will be provided to the participant's parent or legal guardian.
9. The Promotion is not available in conjunction with any other promotion or offer by the Promoter or any related body corporate.

PART D – HOW TO PARTICIPATE IN THE PROMOTION

10. To participate in the Promotion, each participant must comply with the 'How to Participate' section of the Schedule.
11. The Promoter reserves the right, at any time, to request verification of the age, identity, residential address or any other information relevant to participation in the Promotion of all participants. The Promoter reserves the right to disqualify any participant who provides false information or fails to provide information that is reasonably requested by the Promoter.
12. The Promoter reserves the right, in its sole discretion, to disqualify any participant who has:
 - (a) provided incomplete, indecipherable and/or offensive material as part of their participation in the Promotion,
 - (b) breached any of these terms and conditions; and/or
 - (c) contravened any applicable laws or regulations or otherwise engaged in unlawful or improper conduct.
13. The eligibility of participants to receive an Incentive is solely within the discretion of the Promoter.
14. The Promoter accepts no responsibility for late, lost or misdirected communications.
15. If participation in the Promotion is online, by telephone or SMS, the Promoter assumes no responsibility for any failure to receive any information or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches. If such problems arise, then the Promoter may modify, cancel, terminate or suspend the Promotion.

16. If participation in the Promotion requires access to Facebook, participants acknowledge and agree that use of Facebook is subject to Facebook's terms and conditions. The Promoter is not responsible or liable for any loss, damage or injury suffered by any participant as a result of the conduct of Facebook, including any decision by Facebook to remove or not remove any content, except for liability which cannot be excluded by law. The opinions and images uploaded on Facebook as part of this Promotion are not necessarily endorsed or supported by the Promoter and the Promoter does not confirm, guarantee or warrant their accuracy.
17. If participation in the Promotion requires access to Instagram, participants acknowledge and agree that use of Instagram is subject to Instagram's terms and conditions. The Promoter is not responsible or liable for any loss, damage or injury suffered by any participant as a result of the conduct of Instagram, including any decision by Instagram to remove or not remove any content, except for liability which cannot be excluded by law. The opinions and images uploaded on Instagram as part of this Promotion are not necessarily endorsed or supported by the Promoter and the Promoter does not confirm, guarantee or warrant their accuracy.

PART E - INCENTIVES

18. Each Incentive is not transferrable, exchangeable or redeemable for cash.
19. If any Incentive is unavailable for reasons beyond the Promoter's control, the Promoter reserves the right to substitute the Incentive with an incentive of equal or greater monetary value. This right is subject to any applicable legislation, regulations or directions from a regulatory authority.
20. Not used.
21. All taxes (excluding GST, if any) which may be payable as a consequence of receiving an Incentive are the sole responsibility of each participant.
22. The participant's use of the Incentive is entirely at their own risk. Before the Incentive is provided, the receiver of the Incentive may be required to sign an agreement to release the Promoter from and indemnify the Promoter against any liability arising from or in connection with the Incentive.

PART F – RECEIVING THE INCENTIVE

23. Each eligible participant during the Promotional Period will receive an Incentive.
24. The eligibility of participants to receive the Incentive is solely within the discretion of the Promoter.
25. Not used.
26. The Promoter reserves the right to request each participant to provide proof of their identity and/or proof that they were responsible for participating in the Promotion.
27. Each participant agrees to participate and cooperate, as required, in all publicity activities relating to the Promotion, including, without limitation, being interviewed, photographed, filmed and recorded. Each participant authorises the Promoter to use such content for advertising and publicity purposes in any media in perpetuity worldwide.
28. It is the responsibility of each participant to notify the Promoter of any change to their contact details.

PART G - NO LIABILITY

29. Any incentive supplied by a third party supplier is subject to the terms and conditions of that third party supplier. The Incentive may come with guarantees that cannot be excluded

under the Australian Consumer Law. If those guarantees are not complied with, then you will have rights under the Australian Consumer Law. Subject to those guarantees and rights, the Promoter shall not be liable and excludes all liability (including negligence), for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) for damage to property, personal injury or death suffered or sustained in connection with this Promotion or the use or taking of any Incentive except for any liability which cannot be excluded by law including as provided for under the Australian Consumer Law.

30. If participation in the Promotion is via Facebook or if the Promotion is promoted on Facebook, the Promotion is in no way sponsored, endorsed, administered by or associated with Facebook and each participant agrees to grant Facebook a complete release from any claims that they now have or may have in the future which relate to or are incidental to the Promotion. Participants acknowledge and agree that:

(a) any information they provide in connection with the Promotion is provided to the Promoter and not to Facebook or any other social network; and

(b) any questions, comments or complaints regarding the Promotion will be directed to the Promoter, not to Facebook or any other social network.

31. If participation in the Promotion is via Instagram or if the Promotion is promoted on Instagram, the Promotion is in no way sponsored, endorsed, administered by or associated with Instagram and each participant agrees to grant Instagram a complete release from any claims that they now have or may have in the future which relate to or are incidental to the Promotion. Participants acknowledge and agree that:

(a) any information they provide in connection with the Promotion is provided to the Promoter and not to Instagram or any other social network; and

(b) any questions, comments or complaints regarding the Promotion will be directed to the Promoter, not to Instagram or any other social network.

PART H - TERMINATION OF PROMOTION

32. The Promoter reserves the right to vary the terms of, or cancel, the Promotion at any time without liability to any participant or other person, subject to applicable laws.

PART I - OTHER

33. For the purposes of these terms and conditions, a reference to purchase or sale of a home includes the lease of a home on a long term basis.

ANNEXURE A

Village	State	Unit No.	Type	Rebate Amount
Newport Retirement Living	QLD	1104	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	1306	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	2105	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	2107	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	2208	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	2213	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	2215	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	2305	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	2104	Independent Living Unit	\$ 25,000
Newport Retirement Living	QLD	2304	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	213	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	214	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	217	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	305	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	406	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	516	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	602	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	703	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	709	Independent Living Unit	\$ 25,000
Shine Birtinya Retirement Village	QLD	721	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	4	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	18	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	153	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	82	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	24	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	63	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	81	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	143	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	154	Independent Living Unit	\$ 25,000
Salford Waters Retirement Village	QLD	157	Independent Living Unit	\$ 25,000
North Lakes Retirement Resort	QLD	34	Independent Living Unit	\$ 25,000
North Lakes Retirement Resort	QLD	21	Independent Living Unit	\$ 25,000
North Lakes Retirement Resort	QLD	175	Independent Living Unit	\$ 25,000
North Lakes Retirement Resort	QLD	205	Independent Living Unit	\$ 25,000
North Lakes Retirement Resort	QLD	244	Independent Living Unit	\$ 25,000
North Lakes Retirement Resort	QLD	858	Independent Living Apartment	\$ 25,000
Farrington Grove Retirement Estate	QLD	325	Independent Living Unit	\$ 20,000
Farrington Grove Retirement Estate	QLD	329	Independent Living Unit	\$ 20,000
Bellcarra Retirement Resort	QLD	45	Independent Living Unit	\$ 15,000
Bellcarra Retirement Resort	QLD	75	Independent Living Unit	\$ 15,000
Greenleaves Retirement Village	QLD	37	Independent Living Unit	\$ 15,000
Greenleaves Retirement Village	QLD	44	Independent Living Unit	\$ 15,000
Greenleaves Retirement Village	QLD	80	Independent Living Unit	\$ 15,000
Pine Lake Retirement Village	QLD	21	Independent Living Unit	\$ 15,000